

Phillip Phan

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SKILLS & CERTIFICATIONS

Software: Eclipse IDE, MySQL, Salesforce, Signavio, Microsoft Office Suite, Slack
Programming Languages: Java, CSS, HTML, SQL, Javascript
Languages: Vietnamese (Bilingual proficiency), Spanish (Limited working proficiency)
Certifications: AZ900: Microsoft Azure Fundamentals, Yellow Belt Lean Six Sigma

WORK EXPERIENCE

Phillip Cable Manufacturing

Nov 2021 - Present

Lead IT Analyst

Norcross, GA

- Spearheading data-migration project from local servers to Google Cloud
- Redesigning phillipcable.com website by consolidating shopify and general website to increase CTR and conversions by 15%
- Updating amazon storefront and implementing ad campaigns to boost gross sales by 32%

Patnmoon Retail Arbitrage

Nov 2020 – Jul 2021

Partner & Logistics Manager

Atlanta, GA

- Fostered relationships with high profile customers in order to boost media presence by 87,000 Instagram followers
- Developed patnmoon.com website to create an additional source of revenue for the company
- Implemented use of monday.com for inventory management purposes, which streamlined daily sales operations, and increased gross revenue by 600%

Iron Age Korean BBQ

Mar 2020 - Dec 2020

Assistant Manager

Buford, GA

- Administered use of excel pivot tables to efficiently organize and manage inventory
- Managed 25 employees and implemented agile methodologies during their training in order to boost customer satisfaction
- Hosted, Bartended, and Served on occasions where restaurant was short staffed

Delta Air Lines

Jun 2018 – Aug 2018

IT Business Analyst Intern

Atlanta, GA

- Oversaw updates of 100 computers to minimize technology downtime and harden workstation security
- Provided technical troubleshooting for computer operating systems for business units
- Supported daily data center operations by auditing 250+ hardware records

PROJECTS

Forrest Brazeal Cloud Resume Challenge

Feb 2023 - Mar 2023

- Launched serverless S3 hosted static website with integrated CI/CD pipeline for front and back end code
- Automated back end infrastructure creation using AWS SAM and Github Actions.
- Leveraged Python Boto3 and Lambda to automate & serve changes to/from DynamoDB using API Gateway

Carpool Confessions Podcast

Aug 2021 - Apr 2022

- Co-founded lifestyle podcast that used past experiences to provide advice for younger peers
- Introduced digital marketing strategies to garner an average viewership of 115 listeners per episode and 550 instagram followers
- Researched trending podcasts to improve quality of audio, podcast structure, and conversation

Deloitte Consulting National Undergraduate Case Competition, 2nd place finalist

Mar 2018

- Collaborated with subject matter experts to develop an innovative idea to improve the UGA campus
- Created a framework for a blockchain solution regarding the distribution inefficiency of transcripts, diplomas, and certificates
- Ensured feasibility of project scope by researching current implementations of blockchain

EDUCATION

The University of Georgia, Athens, GA

Bachelor of Business Administration (BBA) degree in Management Information Systems, December 2019